

বিসিএস লিখিত প্রস্তুতি (হ্যান্ডনোট)

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বিসিএস স্বপ্নসারথীদের স্বপ্ন পূরণে লিখিত পরীক্ষার সহায়ক হিসেবে আমার হ্যান্ডনোটটি ই-বুক হিসেবে প্রকাশিত হলো। ই-বুকটির কোন অংশ পরিবর্তন না করে, যে কোন ফেসবুক গ্রুপ, পেজ, ওয়েবসাইট বা ব্লগে শেয়ার করতে পারেন। সহযোদ্ধারা উপকৃত হলে আমার চেষ্টা ও শ্রম সার্থক হবে। উল্লেখ্য, নোটটি বাণিজ্যিক উদ্দেশ্যে ব্যবহার না করার জন্য বিনীতভাবে অনুরোধ করা যাচ্ছে।

বিনীত

অঞ্জন সরকার

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"We are all now connected by the internet like neurons in a giant brain" → Stephen Hawking,

① Cybercrime and Bangladesh

The Internet has revolutionized how individuals interact with each other. After four years of the internet, fifty million people are connected to this global network. It took the radio thirty-eight years to reach fifty million users and a mere sixteen years for the computer to reach fifty million users. The popularity of the internet is growing exponentially.

A new strain of crime has developed through the invention of the computer and internet: cyber crime. Cyber crime is when a man use computers or networks as a tool, place, or target for criminal activity and behavior. ①

②

Debarati Halder and K. Jaishankar, Indian famous lawyers, define cybercrimes as

"Offences that are committed against individuals or groups of individuals with a criminal motive to intentionally harm the reputation of the victim or cause physical or mental harm, or loss, to the victim directly or indirectly, using modern telecommunication networks such as internet (chat rooms, emails, notice board and groups) and mobile phones (SMS/MMS)

The internet in Bangladesh is growing rapidly. An ~~semi~~ estimation of BTRE shows that almost more than five crore users of internet are now using internet.

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regularly. Internet has given rise to new opportunities in every field we can think of - be it entertainment, business, sports or education. There are two sides of a coin.

Internet has also its own disadvantages

one of the major disadvantages is cyber crime - illegal activity committed

on the internet. The internet, along with

its advantages, has also exposed us to security risks that come with connecting

to a large network. Computers today are

being misused for illegal means. Activities

like email, espionage, credit card fraud,

spams and software piracy and so on,

which invade our privacy and offend our senses.

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"The Modern thief can steal more with a computer than a gun. Tomorrow's terrorist may be able to do more damage with a keyboard than with a bomb" — ABA Journal (US based)

The term "cyber crime" has been evolved from two words 'cyber' and 'crime'. Crime is more or less known to each individual on his own stand point. 'Cyber' is almost vague in meaning to the same. So if any time anybody uses the prefix 'cyber' we simply mean, he is talking about something is doing online or there has certain networking system. Actually anything related to

(5)

internet falls under the cyber category. Cyber crime is a broadly used term to describe criminal activity committed on computers or the internet.

Origin: The first recorded cyber crime took place in the year 1820. That is not surprising considering the fact that the abacus, which is thought to be the earliest form of a computer, has been around since 3500 B.C. in India, Japan and China. The era of modern computers, however, began with the analytical engine of Charles Babbage. In 1820, Joseph-Marie Jacquard, a textile manufacturer in France produced the loom. This device allowed

⑥

the repetition of a series of steps in the weaving of special fabrics.

This resulted in a fear among Jacquard's employees that their traditional employment and livelihood were being threatened.

They committed acts of sabotage to discourage Jacquard from further use of their new technology. This is the first recorded cyber crime.

Categories of cyber crime:

- ① Cyber crime against persons.
- ② Cyber crime against property
- ③ Cyber crime against government:

In 2002, a series of cyber attacks

began in Estonian organizations including

② ~~③~~
 Estonian parliament, banks, ministries,
 newspapers, broadcasters,

Types of cyber crime:

① Hacking → wikileaks, *Dissemination*

② Virus dissemination →

③ Software piracy →

④ Pornography →

⑤ Denial of service Attack →

⑥ Debit and credit card scam →

⑦ Threatening →

⑧ IRC crime →

⑨ Cyber Defamation → *Dissemination*

Cyber crime in Bangladesh

- On August 23, 2004, an email was sent to Bangla daily threatening to kill Sheikh Hasina. After two days, on August 25, 2004, another email was sent to the Bangladesh Police Head quarters issuing threat to Khaleda Zia including some parliament members.
- Credit Card Scamming of ~~xx~~ 2016 Jan/Feb
- Bangladesh Bank - 81 million dollar was heisted by cracking SWIFT Code - 4 Feb 2016
- In 2008 one group of people hacked the web sites of Rapid Action Battalion in Bangladesh.
- Hacking of 12 hours Skype conversation between International Crimes Tribunal's chairman and BD Expatriate in Brussels.

Cyber Law in Bangladesh:

- Information and communication Technology Act 2 in 2006.
 - Set up 'Cyber Tribunal' in Dhaka, recently.
 - Law ministry has issued a gazette notification on the establishment of the tribunal (January 28, 2013) under the Information and communication Technology Act 2006 in Dhaka to exclusively try on-line crimes in speedy manner.
- How to prevent oneself

- Use strong ID and password.
- Make sure the using computer is secured with Firewall.
- Use licensed Anti-virus software.
- Should not share personal on-line information with anyone.
- Make sure the gateway website is secured.
- Try to keep the operating system up to date.
- Malware protection.

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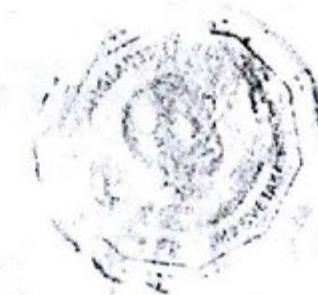
Cyber Attack to listed ten countries:
(Forbes magazine statistics - 2014)

Country	percentage
① USA	25%
② China	9%
③ Germany	6%
④ Britain	5%
⑤ Brazil	4%
⑥ Spain	4%
⑦ Italy	3%
⑧ France	3%
⑨ Turkey	3%
⑩ India	3%
Remaining	35%

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→ A Report sponsored by McAfee, renowned anti-virus, estimates that the annual damage to the global economy is at \$ 445 billion. (Wikipedia)

Cyber

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② E-Governance

⑫

E-governance, meaning 'electronic governance' is using information and communication technologies (ICTs) at various levels of the government and the public sector and beyond, for the purpose of enhancing governance.

According to Keohane and Nye (2000) "

According to UNESCO, "E-governance is the public sector's use of information and communication technologies with the aim of improving information and service delivery, encouraging citizen participation in the decision-making process and making government more accountable, transparent and effective" (www.unesco.org)

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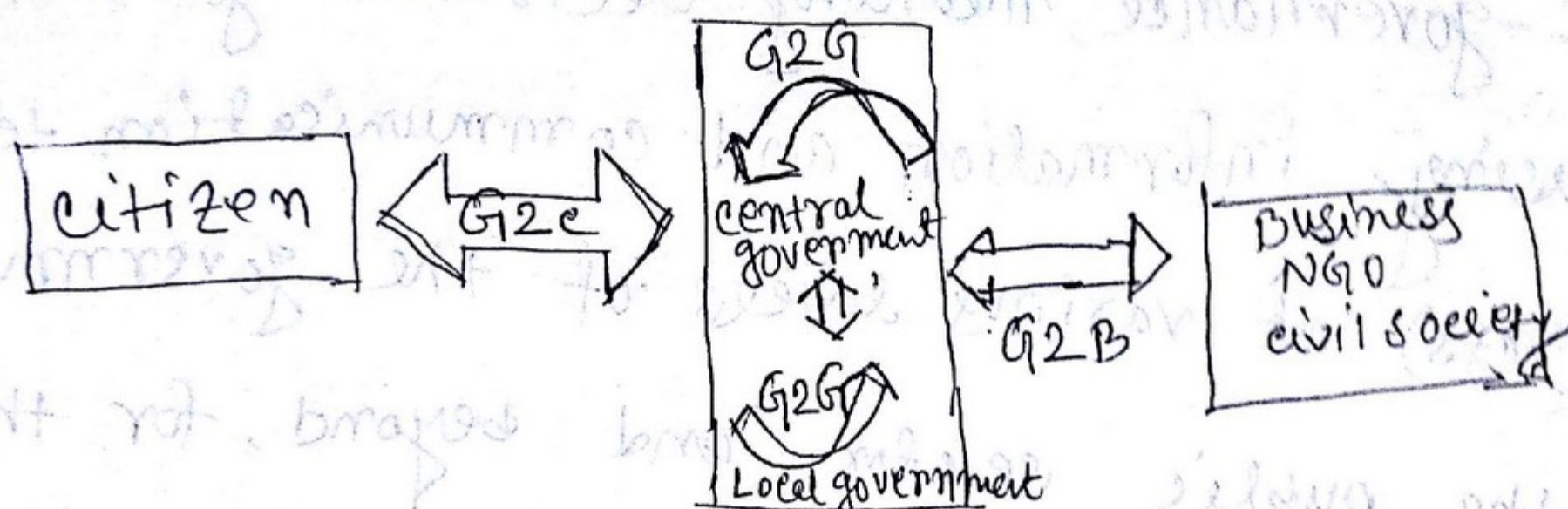


Fig: E-governance Model.

Models of E-Governance has three elements, in other sense four —

① G2C = government provides the electronic services for citizen that means the interactions of citizens with govt.

② G2B = Government to Business involves interactions of entities with the govt. ~~employees~~ G2B includes two-way interactions and transactions

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Government to business and Business to government (B2G). For example tax filing on govt. procurement process through the internet.

③ G2G = Government to government (G2G) involves interactions between govt. official or between central government with local government. For example using e-mail to local government to exchange information.

④ Sometimes (G2E) = Government to Employee involve interaction between govt. and govt. employees regarded as a part of model but basically it is a part of (G2G) process.

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The goal of e-governance

#	Year	RANK	Score
	2014	119	3.21
	2012	113	3.20
	2011	115	3.19
	2010	118	3.01
	2009	130	2.20

Fig: position of Bangladesh in ICT sector.

positive output of E-governance in Bangladesh -

① Establish good-governance

② Ensuring information right for the public

③ Developing the relation between government and public.

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- ④ Countered the corruption
- ⑤ Administrative acceleration of
- ⑥ Transparency in explanation of Administration.
- ⑦ Acceleration in trade and Business procedure.
- ⑧ provide the public service to the mass people.
- ⑨ Save the Environment.

Challenges to implement E-Governance:

- ① Bureaucracy
- ② Political unrest
- ③ Financial limitations.
- ④ security issue.
- ⑤ Insufficient knowledge of ICTs
- ⑥ Lack of Human Resources
- ⑦ Lack of willingness to accept newness.

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⑨ Limitation of infrastructure

⑩ High rate internet cost and slow speed.

Measurement taken by government to implement E-governance:

① Established hi-tech park in Gazipur.

② ~~Ensured sufficient electricity~~

③ passed ICT Act - 2009

④ Trying to provide internet access through the country.

⑤ passed a bill to provide broadband internet in every union of the country.

⑥ ICT in Master Plan-2017

⑦ Budgeted 34370 crore tk in

2015-2016 FY for ICT.

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The nation with well over 120 million mobile subscribers and 43 million Internet subscriber enjoys the fruits of e-governance in numerous areas of activities.

~~A~~ popular examples of available e-services are: Registration for admission to academic institution, publication of result of examinations, registration for jobs abroad, registration for pilgrimage, delivery of official forms, online submission of tax return, online tendering, online banking and many more. SMS services for lodging complaints to police stations, online bill payments for utility services, e passport

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#videoconferencing for the treatment of diseases, video conferencing for administrative activities are special examples of e-services available for rural Bangladesh. Setting up nearly five thousand Union Information service centre is a great boost for e-service delivery, especially for rural areas.

Surendra Kumar
Sinha



Information Technology (ICT): Problems/prospects

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Information and communications technology or popularly known as (ICT) is an umbrella term that includes any communication device or application, encompassing: radio, television, cellular phones, computer and network, hardware and software, satellite systems and so on, as well as the various services and applications associated with them such as videoconferencing and distance learning. Wherever we go, we hear a lot about ICT. But a few people have a clear concept of

ICT.

According to the "European Commission", "the importance of ICT lies less in the technology itself than in its ability to create greater access to information and communication in

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underserved people/population!"

Initial

Internationally, the United Nations actively promotes ICT for

Development (ICT4D) as a means of bridging the "digital divide".

Scope of ICT industry:

① The money spent on IT worldwide has been ~~at~~ most recently estimated as US \$6.5 trillion and is currently growing at 6% per year - doubling every 15 years.

② India occupies first place in South Asia ~~has~~ in ICT industry

③ WA needs an additional 600,000 programmers by the year 2018.

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ICT Education in Bangladesh

- ① private Institution.
- ② National curriculum of Bangladesh has made ICT book as a mandatory subject from class six to 12.
- ③ There are opportunities of diploma courses.
- ④ Aptech computer education in Bangladesh is another leading institution which offers a number of ISO certified courses.
- ⑤ Reputed public Universities like BUET, DU, KU, RU, RUET, CVET, CU, MIST provides computer science as a partial that fulfills the demand of ICT.

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problem of IT Industry in Bangladesh

- ① Lack of Investment.
- ② Language problem.
- ③ Financial Inability.
- ④ curriculum of universities are not according to I.T industry.
- ⑤ Infrastructure problem.
- ⑥ High costing internet.
- ⑦ Resources materials are not sufficient.
- ⑧

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prospects of ICT industries in Bangladesh

- ① Substantial number of unemployed youth forces need to train them
- ② A good number of skilled Bangladeshi ICT professionals have made their mark in the US market.
- ③ High-tech park was build up in Gazipur.
- ④ Infrastructure of ICT sector is growing rapidly
- ⑤ Government has deducted vat rate from ICT based equipments.
- ⑥ Government inaugurated BG services in 2012 and planning to open 4G service.
- ⑦ Government has opened many vocational courses which can train undergraduate students to get proper ICT knowledge.

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Recommendation for the development of ICT industry in Bangladesh:

- ① To strengthen BCC (Bangladesh computer council) and make it responsible for imparting higher level special need based training to ICT professionals graduating from various institutions.
- ② create a fund for supporting ICT research and development activities to be administered by the BCC.
- ③ To create a database of Bangladeshi ICT professionals.
- ④ Re-design the course-curriculum of computer and ICT related subjects.
- ⑤ To set up a communication hub and Internet nod in Bangladesh.

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Bangladesh in ICT index - ~~World~~ Ranking - 145 (2015)

- ⑥ Reduce the value of ICT based equipments
- ⑦ communication & with other countries should be more friendly without any diplomatic hazard.

(Advised by Prof. Jamilur Reza Chowdhury)

ICT Ranking of - 2015

ICT Development Index
Wikipedia

country	number	rating	country	number	rating
Korea	1	8.93	Finland	11	8.36
Denmark	2	8.88	Australia	12	8.29
Iceland	3	8.86	U.S.A	13	8.19
UK	4	8.25			
Sweden	5	8.62			
Luxemburg	6	8.59			
Switzerland	7	8.56			
Netherlands	8	8.53			
Norway	9	8.49			
Japan	10	8.42			

④ # Empowerment of women in Bangladesh.

Introduction:

"If you want something said, ask a man; if you want something done, ask a woman" — Margaret Thatcher
(Former British Prime Minister)

What is Women Empowerment?

"Women Empowerment refers to the creation of an environment for women where they can make decisions of their own for their personal benefits as well as for the society." — U.N Women.

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Dimensions of Women Empowerment:

(i) Socio-Economic dimension.

(ii) Familial dimension.

(iii) psychological dimension.

~~Enslavement of male domination:~~

Causes of disempowerment of

women in Bangladesh:

I may raise up my voice - not so I
can shout, but so that those without
a voice can be heard - we can not
succeed when half of us are held
back → Malala Yousafzai.

Yousafzai.

Nobel
Laureate
for peace

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- ① Enslavement of male domination.
- ② Lack of proper Education.
- ③ Unemployment.
- ④ Religious bindings.
- ⑤ Social rituals.
- ⑥ Indifferent political parties.
- ⑦ Engross ~~from~~ to property.
- ⑧ Household discrimination.

present condition of women Empowerment

- ① Women in politics.
- ② Women in parliament.
- ③ Women in cabinet.

④ Women in high position in Administration.

⑤ ~~2~~ Women in Union Parishad

⑥ Women in corporate sector.

⑦ Women in police and defense sector.

Gender discrimination decrease chart. (UN-Women)

Year.	Total country	Position of BD.
		100
2007	128	
2008	130	90
2009	134	93
2010	134	82
2011	135	69
2012	135	86
2013	135	75
2014	136	84
2015	145	64

Women in Labour-power.

Year	percentage of women
2002-03	26.10
2005-06	29.20
2011-12	39.10

Source: CPD

⇒ In 1984, percentage of child marriage was 52%. but now its 17%. — by 2040 the percentage will be zero.

Steps of the Government of Empowering Women:

① 27th Article of constitution of Bangladesh, "Every citizen is equal to the eye of law and access to equal rights of law"

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② 28(1) Article says, "only ~~by~~ for religion, community, race, gender, or, birthplace no citizen can be discriminated by the state"

③ 28(2) says, "Every In every sectors of state and public life women will have same rights as men"

④ Government implemented Discrimination against women act.

⑤ Government sanctioned a good position of quota for women public service

conclusion:

'কোন কোন এক স্থান, ক কয়ী পুষ্টিগত জীব

প্রদান দিচ্ছে, কাজি দিচ্ছে বিজ্ঞান নথী নথী।'

বিশেষ যাত্রা বিশেষ স্থান/স্থান/স্থান - নথী (নথী নথী নথী নথী নথী)
 আর্কি তার ডাউন/আর্কি তার - নথী (নথী নথী নথী নথী নথী)

(34) (5) COP: 21 "Environmental

pollution is an incurable disease. It can only be prevented. - Barry commoner

Introduction: climate change, also called

global warming, refers to the rise in average surface temperatures on

Earth. An overwhelming scientific consensus

maintains that climate change is

due to primarily to the human.

use of fossil fuels, which releases

carbon dioxide and other greenhouse

gases into the air. The gas trap

heat within the atmosphere, which

can have a range of effect on

ecosystem, including rising sea levels

severe weather events, and droughts

that render landscapes more susceptible

to wildfires.

COP21:

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The Paris Climate Conference is officially known as the 21st conference of the parties (COP) to the United Nations

Framework convention on climate change (UNFCCC), the United Nations body which is responsible for climate and based in Bonn - Germany. The 2015 United Nations climate change conference, COP21

was held in Paris, France, in 2015.

It was 21st yearly session of conference of the parties (COP) to the 1992 UNFCCC and 11th session of the parties to the 1992 meeting of the Kyoto protocol.

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History: ① Rio & Earth Summit - 1992

Rio convention: Set stabilizing atmospheric

concentrations of greenhouse gases, UNFCCC was unanimously adopted.

UNFCCC

② COP 1: 1995, Berlin, objective was to review the convention's implementation,

Kyoto, Japan.

③ COP 3: 1997, ~~Montreal, Canada~~, Kyoto protocol

④ COP 11: 2005, Canada. Montreal Action plan.

⑤ COP 15: 2009, Copenhagen, Denmark. Success
Kyoto protocol, Copenhagen conference:

⑥ COP 17: 2011, Durban, South Africa.
Green climate fund was created

⑦ COP 21: 2015, Paris, France, keeping
global warming below 2°C.

UNFCCC: Adopted in 1992 Rio Earth Summit

It was decided that the members countries of the UN will hold a conference titled COP every year to observe the progress of the contract.

(i) Kyoto conference: 1997, COP 3, ^{Japan} Japan, 5.2% cut 5.2% carbon emission from 2008-12.

(ii) Copenhagen conference: 2009, Denmark, COP 15, Success of Kyoto protocol, cut 2 Celsius global warming. 100 billion br dollar donation for poor countries affected. This conference failed.

(iii) Paris climate pact: 2015, COP-21, Paris. Adoption of the Paris agreement, minimize G.W and C.E.

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Main targets of the conference:

- ① ~~Keep~~ To keep global warming below 2° Celsius within 2100.
- ② To review the roles of member states to control warming every five years,
- ③ To curtail green house gas emission to the level consistent with the absorbing power of trees, soil and sea.
- ④ To help the poor countries to adjust the climate change.
- ⑤ To establish the climate change fund.
- ⑥ To ensure the use of recycling power energy.

- (20) (25)
- ② To donate 100 billion dollar to the poor countries. for every year.
 - ③ To change the amount of money after 2025.
 - ④ Developed countries lead to cut green house gas emission.
 - ⑤ Developing countries accelerating their efforts.
 - ⑥ Developing countries working as volunteers.
 - ⑦ Global Actions to combat climate change in the poor countries.
- Next step: From 22 April 2016 the agreement was deposited at the UN in New York and open for signature.
- ⑧ The agreement will enter into force after 55 countries that account for 55% of global emissions.

Achievement of the paris climate

Agreement: COP 21 was the largest conference lead by France ever. 50000 participants attended including 20000 official delegates from governments, intergovernmental organization, UN agencies, NGOs civil society. A historic climate compact has been sealed in paris.

Role of Bangladesh: The Bangladesh

delegation was represented by the minister of environment and forest at the political level and the secretary of the same minister at the negotiations table.

Criticism: USA withdrew from Kyoto protocol,
 the Copenhagen conference, COP 15 was a
 failed conference.

Conclusion:

"Try to leave the Earth a better
 place than when you arrived" — Sidney Sheldon.

"Thank God men cannot fly, and
 waste the sky as well as the
 land" — Henry David Thoreau.

⑥ Tourism development in Bangladesh

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Introduction:

"Travel and change of place impart new vigor to the mind" → Seneca.

Definition of Tourism:

"Tourism is the temporary, short-term movement of people to destinations outside the places where they normally live and work and their activities during the stay at each destination. It includes movements for all purposes"

— Tourism Society of England

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In 1994, the United Nations identified three forms of tourism in its Recommendations on Tourism Statistics:

① Domestic tourism: Travel, involving residents within this country.

② Inbound Tourism: Involving non-residents traveling in the given country.

③ Outbound traveling in another country: Involving residents in another country.

Tourism sectors: Pyramids — Egypt, Tajmahal →

India, Eiffel Tower — France, Mecca, Medina —

Saudi Arabia, Gaya, Kashi — India,

Statue of Liberty → USA, Coks Bazar —

Bangladesh, Thailand — Sea Beach

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In 2015, there were 1.133 billion international tourist arrivals worldwide, with a growth of 4.3% as compared to 1.082 billion in 2013. The top 10 international tourism destinations in 2015 were:

Rank	Country	Region	International Tourist arrivals
1	France	Europe	84.5 million
2	USA	North America	72.5 million
3	Spain	Europe	68.2 million
4	China	Asia	56.9 million
5	Italy	Europe	50.2 million
6	Turkey	Europe	39.5 million
7	Germany	Europe	35.8 million
8	U.K	Europe	34.4 "
9	Mexico	N.A	32.1 "
10	Russia	Europe	31.3 "

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Tourist spots in Bangladesh

- ① Beaches: Cox's Bazar sea beach, Kuakata, Patenga, St. Martin's Island, Nijhum Dwip
- ② Hill Stations: Bandarban, Khagrachari, Rangamati, Jafong, Srimongol.
- ③ Islands: Chera island, Bhola, Hatiya, Kutubdia, Manpura, Nijhum Dwip, Sandip.
- ④ Wildlife: Sundarbans, Bhawal, Lawachara forest
- ⑤ Waterfalls: Hum Hum, Madhabkunda, Nafa-khum
- ⑥ Archaeological sites: Choto Kutra, Shat-Gambus Mosque, Sonargaon, Wari-Bateshwar, Mainamati

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② Architecture: Ahsan Manzil, Bara

Katra, Curzon Hall, Jatiyo Sangshad
Bhaban, Lalbag Fort, Northbrook Hall.

③ Religious: Kantaji Temple, Bandarban
sharno Temple, Sixty Dome Mosque.
Sitakunda

Bright future of Tourism of Bangladesh

① Economic development %.

② Remittance earn;

③ Employment opportunity: 1,281,000
Jobs in 2012 directly generated by
Tourism, 1.8 percent of country's total
income. 2015 - 2,714,000 or 3.7%
by 2023 - 3,891,000 Jobs or 4.2%.

④ Impact on GDP:

(5) & change the outlook ~~toward~~ of the country towards foreign country.

(6) Enrich culturally:

(7) Revenue Earning:

(8) Balance of Trade:

problem these are affecting Tourism:

(1) Infrastructure problem

(2) Political unrest

(3) Scarcity of sufficient information and service

(4) Lack of publicity

(5) Lack of private Entrepreneur/venture.

(6) Lack of public venture.

(7) Lack of ~~Guide~~ Efficient guide.

(8) Lack of

(9)

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1 Recommendation

Needful for Tourism enrichment

① Implement the Tourism related rules.

② Development of infrastructure and service

③ Advertise and make publicity all over the world to attract the tourist

④ develop the Hotels, Motels, Inns, service.

⑤ Make the country politically restful

⑥ Make the parastatal corporation more active.

conclusions: Tourism are called

"Invisible Exports & Goods"

#(7) Political Unrest in Middle East And Flow of Remittance in Bangladesh.

Introduction: ① The Middle East countries host around 60 lakh Bangladeshi expatriates, and that is 70 percent of the total country's migrant workers.

Political crisis of Arab world:

percentage wise expatriate in different countries —

Country	percentage
① Saudi Arabia	36 %.
② UAE	16 %.
③ Malaysia	10 %.
④ Kuwait	7 %.
⑤ Singapore	4 %.
⑥ Libya	2 %.

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According to 2010-11 F.Y. Expatriate

number in Middle East,

Country	number of the Expatriates
① Saudi Arabia	<u>25 lakhs 80 thousand</u>
② UAE	<u>86 thousands 9 hundred</u>
③ Kuwait	<u>52 thousand 3 hundred</u>
④ Libya	<u>35 thousand 5 hundred</u>
⑤ Oman	<u>29 thousand 2 hundred</u>

challenge for our Labour Market:

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Effects of Middle East crisis in Bangladesh

① Remittance inflow will gradually be decreased.

F.Y	Remittance (In Million US Dollar)
2010-11	11650
2011-12	12843
2012-13	14461
2013-14	14228
2014-15	15316
2015-2016	14932

Source:

Bangladesh Bank website

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② Intense unemployment problem

③ Imbalance between Export and Import

④ Slown in poverty alleviation.

⑤ Affect on National Economy

⑥ Affect the overall economy of the country.

#Ways to Face challenges.

① Explore New Markets.

② Enhance consciousness

③ Train the Labour.

④ Help Returning the Labour.

⑤ creation of substitute employment opportunities.

⑥ Loan sanction for the Migrant Labour.

⑦ Role of Bangladesh Foreign Mission.

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Conclusion:

BCS Spotlight

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